

**CALIFORNIA DEPARTMENT OF AGING****Office of the Director**

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February 4th, 2025

Dear South Bay Home Care, Inc DBA Always Best Care,

On behalf of the California Department of Aging (CDA), I would like to extend our appreciation for your invaluable contributions as a participant in the statewide CalGrows Direct Care Worker Training Program. Your unwavering commitment to this initiative has been critical in shaping the future of care in our communities, and we are deeply grateful for your partnership.

The services you provide to the caregiving community are vital to ensure that direct care workers and family caregivers are better equipped, incentivized, and supported in the critical work they perform for older adults and people with disabilities. Through your efforts, California's direct care workforce is gaining the essential training, enhanced skills, and expanded opportunities to advance career paths. Your dedication to building a more resilient, skilled, and compassionate workforce is crucial to meet the growing needs of California's aging population.

**Final reporting shows almost \$36 million was distributed to learners as stipends and incentives, more than 33,400 unique paid and unpaid learners took courses, and over 211,800 courses were completed. These numbers demonstrate the tremendous impact of CalGrows!** Your involvement in this program has directly contributed to its remarkable success and the creation of positive and lasting impact on caregivers throughout the state.

Thank you. We look forward to continuing this partnership to further strengthen and support caregivers and those they serve.

With appreciation,

Handwritten signature of Susan DeMarois in blue ink.

Susan DeMarois